

## Media Release

## BOORT PROUDLY MAINTAINS TRIPLE ACCREDITATION

Throughout the past year, Boort District Health has participated in a broad range of external review processes, with each of the respective services being awarded ongoing accreditation for a corresponding further three year period. In September 2017, our sub-acute hospital facilities were assessed as maintaining full compliance with the National Safety and Quality Health Service (NSQHS) Standards.

Our Commonwealth Home Support Program (CHSP) funded District Nursing and Social Support services were reviewed and re-accredited in October 2017, under the Commonwealth Home Care Common Standards. Most recently, in May 2018, the Australian Aged Care Quality Agency reviewed and re-accredited both of our residential aged care facilities in Loddon Place (*Boort District Health Low and Boort District Health High Care*), which were each deemed to be fully compliant with all 44 expected outcomes of the Commonwealth Residential Aged Care Accreditation Standards.

Dr Darren Clarke, Chief Executive Officer, stated "we are extremely proud of the high level of commitment and care consistently displayed by our staff and volunteers in providing services for our community. During this past year our health service has again actively embraced new opportunities and responded flexibly to ensure that the highest outcomes are consistently achieved and sustained."

In recognition that "our achievements would not have been possible without the combined efforts of so many people", BDH Board Chair, Mrs Wendy Gladman, thanked all members of our local community for the high level of continued support. "The Board also acknowledges the tremendous efforts of everyone involved either directly or indirectly with the health service."

Ms Donna Doyle, Director of Clinical Services, reiterated the importance of ensuring strong community participation. "In order to achieve our goals, we must work consistently at developing and maintaining our partnerships with the community. BDH encourages community representation on a number of our committees, opening channels of communication with our consumers to ensure our community is confident they receive the highest standard of care in a safe environment and offering opportunities for feedback and input into delivery and planning."

BDH is committed to working in partnership with our consumers, patients, residents and clients to continuously improve our services, and engage with the community about safety and quality, in order to create and sustain an organisation where people are at the centre of everything we do.

Dr Darren Clarke
Chief Executive Officer