

18 March 2020

Dear Sir/Madam

**Re: Implementation of restrictions to visiting hours for residential care and acute care**

BDH now has visitor restrictions in place, as an additional COVID-19 precautionary measure.

Visits should be short, and conducted in the resident's room, outside, or in a specific designated area (not a communal space). Each resident may have **no more than two visitors**, including doctors, at a time, and visits by children 16 years and under are not permitted except in special circumstances, on a case by case basis.

**Visiting Hours for Acute ward and Loddon place: 1100-1200 and 1600-1700 hours.** Visiting outside of these times is not permitted except in special circumstances on a case by case basis.

Visitors will be screened for symptoms and temperature by the administration front desk during business hours or by nursing staff at the main nurse's station after hours and will not be able to visit if symptoms are present.

Could the primary contact person please inform the remaining members of the family of these arrangements.

Please refer to the attached information sheet.

If you have any queries or concerns, please raise them with a member of our staff.

Further information about how you can protect yourself and your family from COVID-19 is available by visiting the Victorian Department of Health and Human Services website [www.dhhs.vic.gov.au/coronavirus](http://www.dhhs.vic.gov.au/coronavirus)

The Commonwealth Department of Health also have information for residential aged care residents, families and visitors that can be found here: <https://www.health.gov.au/resources/publications/coronavirus-covid-19-information-for-residents-of-residential-care-services-family-members-and-visitors>

Yours sincerely,



Darren Clarke  
CEO  
Boort District Health