



VISION

To improve and enrich the health and wellbeing of the Boort community and the surrounding districts

MISSION

To lead and collaborate in health initiatives that respond to the changing needs of our community including access to quality person centred health and care services, prevention and early intervention

VALUES

Integrity	honesty, transparency and accountability
Respect	dignity of the individual, rights and self- determination, fair, kind and considerate
Inclusivity	equality in the diversity of gender, culture, socio-economic status, spiritual beliefs
Collaborative	working in partnership for better health outcomes
Excellence	best practice and learning culture informed by evidence

PRIORITY AREAS

Partnerships and Collaboration overarching

- **Prevention and Early Intervention**
- **Access and Equity**
- **Governance, Quality and Safety**
- **Workforce**



INTRODUCTION

At Boort District Health we are focused on progressively building our capacity to deliver flexible, sustainable, timely and responsive health services to the community we serve.

Valuing our partnerships with all stakeholders, we are committed to working collaboratively with other health care providers within the Buloke, Loddon and Gannawarra area to jointly address priority areas for action. We are committed to developing and implementing new shared models of care to innovatively transform our practice.

Promoting an inclusive organisational culture with a working environment that embraces diversity, we value the unique qualities, ideas and perspectives of our entire workforce.

Actively pursuing improved health outcomes for all through the provision of culturally appropriate health services, we take great pride in our ability to remain focused on delivering safe, high-quality, person-centred care, ensuring a positive healthcare experience.



Wendy Gladman Board Chairperson



Darren Clarke Chief Executive Officer

SERVICE PROFILE

Boort District Health is a small rural health service located in central Victoria, providing a diverse range of health services to Boort and neighbouring communities.

Boort District health has a catchment population of approximately 3,455 people.

Boort District Health has been providing health services to the community since 1961.

Services provided include: medical inpatient care; palliative care; aged care; ambulatory care through the urgent care centre, general nursing and diagnostic monitoring services; physiotherapy services in acute, aged care and community settings; podiatry services in aged care and community settings; community outreach including district nursing, planned activity and social support services; and a dental chair that provides services to public and private patients and a children's dental service.

A substantial redevelopment of the acute and residential care facilities at Boort District Health was completed in early 2017.

Additional building works are proceeding in 2018/19 to enable the relocation and integration of the Dental Service within the main healthcare complex.



FRAMEWORK

Partnerships and Collaboration for Better Health

Prevention and Early Intervention

1. Primary Prevention

Primary Prevention is concerned with preventing the onset of physical or mental ill-health.

- Participation in Loddon Healthy Minds Network
- Participation in Loddon Family Violence Network
- Participation in Loddon Healthy Eating Active Living (HEAL) Group
- BLG (Buloke, Loddon, Gannawarra) Health Network collaboration
- BLG Health Needs Implementation Plan participation
- Healthy Choices leadership

2. Secondary Prevention

Secondary Prevention is concerned with early detection and prevention of an illness becoming worse

- Screening and assessment
- Early identification and brief intervention



Partnerships and Collaboration for Better Access

Access and Equity

1. Culture of openness and transparency
2. Inclusion
 - Aboriginal cultural safety and inclusion
 - Family violence and vulnerable families
 - LGBTI community
 - People with a disability and their carers
3. Community focussed healthcare /Consumer centred model of care
 - Consumer advocacy and engagement
 - Community advocacy - access to services
4. Community Engagement and Communications Strategy
 - Mental health service system promotion and collaboration
 - Family violence response
 - Service promotion
5. Opportunities for service development
 - Childcare opportunities for workforce and community
 - Accommodation and support options
 - Screening and early intervention



Partnerships and Collaboration for Better Care

Governance, Quality and Safety

1. Governance and Leadership

- Accreditation
- National Safety and Quality Health Service Standards (NSQHS Standards)
- Clinical Governance
- Better health outcomes focus in quality and safety
- Board skills development and recruitment
- Policies and procedures sharing
- Leading gender equity and inclusion strategies

2. Accountability

- Respectful relationships
- Person centred healthcare
- Board reporting
- Community engagement
- Partners /funding organisations

3. IT/Data collection collaboration

- Evidence based practice
- Local needs and service demand monitoring
- Partnering with relevant local and regional organisations
- Data collection and analysis



Partnerships and Collaboration for Better Care

Workforce

1. Workforce Strategies

- Collaboration with health service partners
- Medical Workforce – primary care, medical services
- Recruitment and retention
- Succession planning
- Childcare opportunities
- Safe and healthy workplace
- Shared services model

2. Workforce Development

- Strengthening positive culture, communication and behaviours
- Internal communications
- Information Technology skills
- Quality and Safety focus
- Increased skills to backfill others and broaden/strengthen scope of practice

